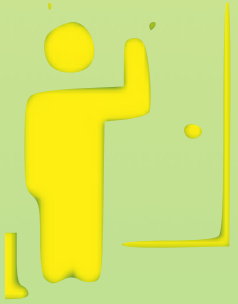




# Coronavirus

summary of Council's response



**500**

Welfare checks/house calls to shielded and vulnerable residents



**10,560**

Community and Welfare calls to shielded and vulnerable residents



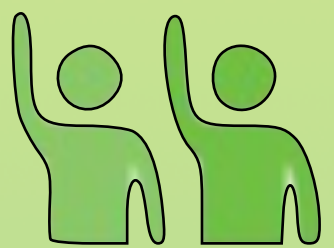
**200**

Prescription collection requests



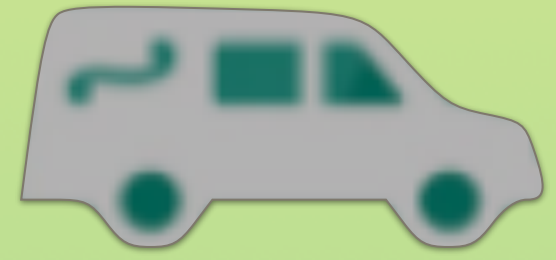
**39**

Food parcels delivered



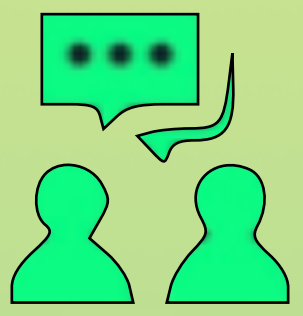
**1500**

Registered volunteers



**217**

Essential journeys made by Transfers from home



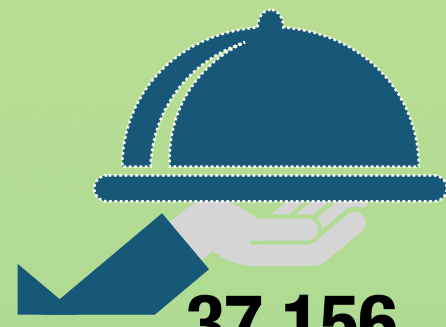
**738+**

Proactive communications sent



**2m+**

Views on our social media platforms



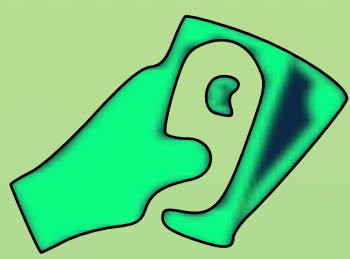
**37,156**

Meals delivered 1000+ per week



**596**

Shopping deliveries made



**200+**

Food vouchers issued



**10,300**

Covid-19 related contact centre calls in a month at the start of the pandemic



**13,567**

Tonnage of waste recycled



**99%**

Household waste and recycling collection service



**£5.02m**

Retail, Hospitality and Leisure grant



**£13.9m**

business grants provided



**£291,000**

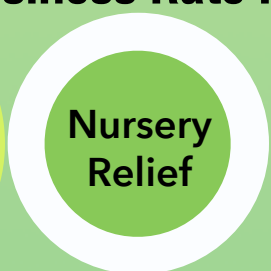
Council tax hardship payments

## Business Rate Reliefs



Expanded retail relief

**£14.9m**



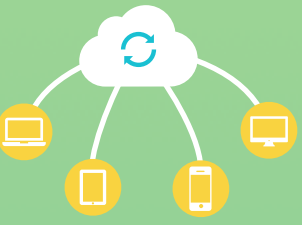
Nursery Relief

**£431,000**



Pub relief

**£15,000**



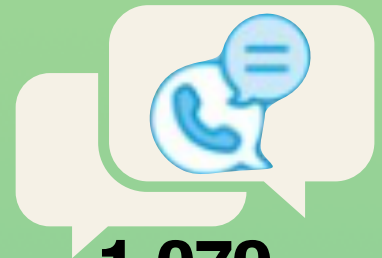
**£38,500**

Test & trace isolation payments



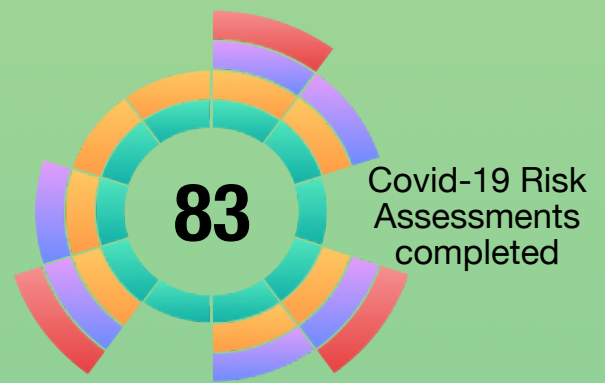
**65**

Rough sleepers placed in temporary accommodation (TA)



**1,079**

Welfare calls to residents in TA



**83**

Covid-19 Risk Assessments completed



**14**

Community Champions

**25%**  
Increase in Environmental Health service request plus 190 additional complaints around Covid-19

